

Troubleshooting	
Symptom:	Try This:
Audio is poor or playing slowly	Check batteries in platform Make sure cartridge is inserted properly

As a replacement for lost game pieces, use paper or plastic markers, but do not use magnetic or metallic materials. For replacement pieces, contact LeapFrog at www.leapfrog.com/support.

U.S./Canada Consumer Service Contact:
Please visit our U.S. Consumer Support Web site at: <http://www.leapfrog.com/support>
or our Canada Consumer Support Web site at: <http://lfcanda.custhelp.com>,
24 hours a day. You can search for frequently asked questions, or submit a question to our support staff via e-mail.
Or write to Consumer Support at LeapFrog Enterprises, Inc.

U.S. Office:
Tel: 1 800 701 LEAP (5327)
Hours: Monday through Saturday, 5:00 AM to 7:00 PM, Pacific time
Address: LeapFrog Enterprises, Inc., 6401 Hollis St., Suite 150, Emeryville, CA 94608, U.S.A.

Canada Office:
Tel: 1 800 701 LEAP (5327)
Hours: Monday through Saturday, 5:00 AM to 7:00 PM, Pacific time
Address: LeapFrog Canada, 466 Speers Road, 3rd Floor, Oakville, Ontario, L6K 3W9

U.K. Consumer Service Contact:
Please visit our U.K. Consumer Support Web site at: <http://leapfroguk.custhelp.com>, 24 hours a day. You can search for frequently asked questions, or submit a question to our support staff via e-mail.

U.K. Office:
Tel: 0800 169 5435
Eire: 00 44 1702 200244
Hours: Monday through Friday, 9:00 AM to 5:00 PM.
Address: LeapFrog Toys (UK) Limited, 106 Oxford Road, Uxbridge, UB8 1NA, United Kingdom.

Warranty Information:
This LeapFrog product is warranted only to the original purchaser for a period of 3 months from the original purchase date, under normal use and service, against defective workmanship and material. This warranty is void if the product has been damaged by accident or unreasonable use, immersion in water, neglect, abuse, improper service or other causes not arising out of defects in workmanship or materials. Repair or replacement as provided under this warranty is the exclusive remedy of the purchaser. LeapFrog shall not be liable for any incidental or consequential damages for breach of any express warranty on this product. Any implied warranty of merchantability or fitness for a particular purpose on this product is limited to the duration of this warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitation on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

During the warranty period, your product will either be repaired or replaced at LeapFrog's option, when returned, shipping prepaid and with proof of purchase date as instructed by a LeapFrog service representative. In the event that your product is replaced, the replacement will be covered under the original warranty or for 30 days, whichever is longer.

Canada: In addition to the above-referenced warranty, the hardware component shall be free from defects in material and workmanship for 12 months. The above express warranty and any applicable implied warranties are limited in duration to the warranty periods described above. Some provinces do not allow limitations on how long an implied warranty lasts, or the exclusion of incidental or consequential damages, so the above limitations do not apply to you. You may also have other rights, which vary from province to province.

U.K.: In addition to the above-referenced warranty, this LeapFrog product shall be free from defects in material and workmanship for 12 months where the 3-month warranty period is not valid. The above express warranty and any applicable implied warranties are limited in duration to the warranty periods described above. Some provinces do not allow limitations on how long an implied warranty lasts, or the exclusion of incidental or consequential damages, so the above limitations do not apply to you. You may also have other rights under U.K. law, which this warranty does not limit.



LeapPad™
LEARNING SYSTEM
GAMES

LETTER FACTORY™ GAME

It is recommended parents play this game with their children the first several times.

Game Instructions

Curriculum range: Pre-kindergarten through kindergarten

Number of players: One or two players

Play time: Approximately 15 to 30 minutes per game

Includes

- Game board
- 4 character pieces
- Cartridge
- Storage box
- Game instructions
- Warranty card



Game Pieces

Cartridge

Set Up

Place the game board facing up in the LeapPad™ platform. Plug in the game cartridge and turn on the LeapPad platform.

Game Objective

Help Professor Quigley get ready for the big Letter Factory presentation to Mr. Websley! The first player to finish the tour of the Letter Factory gets to star in the Letter Factory show!

Game Play

1. Professor Quigley will ask you to select one or two players.
2. Choose one of the character pieces. You can be Tad, Dot, Lily or Leap.
3. Professor Quigley will ask you a question about the letters at the Letter Factory. Use the pen to answer the question.
4. Spin the color/colour wheel to determine your next move.
5. Professor Quigley will tell you to move your game piece to a space. Use your pen to touch that space and confirm your move.
6. Pass the pen to player number two (two-player game).
7. Answer questions and move around the board until the first player reaches the red or blue star space at the end.

Note: Before playing the Letter Factory Game on LeapPad Plus Writing players, make sure the Magic Pencil is in non-writing mode by twisting the red cap counterclockwise to retract the pencil lead.

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Part No. 605-10217-B

PRINTED IN CHINA / FABRIQUÉ EN CHINE

Actual product may vary.

Types of Spaces

There are 5 different types of spaces:

Colored/Coloured Spaces

When you land on a colored/coloured space, Professor Quigley will ask you to find a letter by color/colour, by the letter name or by the letter sound.

Sound Machine Spaces

When you land on a red sound machine space, Professor Quigley will ask you to touch the keys on the sound machine and then touch a letter to create your own song. When you're finished, you'll hear the song you created played back to you!

Star Spaces

When you land on a blue star space, get up and act out! Professor Quigley might ask you to use your body to make a letter shape! Have a blast bending and twisting into all kinds of letters!

Telephone Spaces

When you land on a green telephone space, Mr. Websley is calling! Can you help him put the letters in the correct order? He may even need you to find some short words at the Letter Factory.

Alert-Alert Spaces

When you land on the yellow Alert-Alert spaces, Mr. Websley needs your help! Touch him with the pen to hear the latest instructions from the Letter Factory. You never know which way Mr. Websley will send you!

Every letter makes a sound—and you can learn them all!



Color/Colour Wheel

Spin the wheel with the pen to determine your next move.

Spaces

Move your character to the space indicated, then use your pen to touch that space to confirm it.



Board Buttons

All of the board buttons are activated with the LeapPad™ pen.



Change the volume



Repeat the last question asked



Pause the game for up to 10 minutes



Game Pieces

Move your game piece and lock-in your move with the pen.

Parent Guide

The first step in learning to read is learning letters and letter sounds. Your child needs to visually recognize each letter by name as well as learn the sounds that each letter makes. The Letter Factory™ Game is fun to play and at the same time it teaches basic phonics skills like letter names, letter sounds and beginning word building with every turn!

Beginning Phonics Skills

Letter Sounds:

The Letter Factory Game helps your child learn and remember letter names and sounds by giving each letter its own personality. Every letter on the board features a visual reminder of its sound. Catchy tunes and funny gags reinforce the sound each letter makes. Through all types of game play your child learns to identify each letter and the sound it makes.

Word Building:

As your child masters letters and letter sounds, the Letter Factory Game begins to introduce him or her to initial word sounds, sequencing of letters and building three-letter words. The game helps your child make the connection between letters and their sounds and encourages word building along the way—important first steps on the road to reading!

Other Important Skills:

The Letter Factory Game encourages players to listen carefully, obey rules, take turns and share. All of these skills help children perform better both in school and in social situations. Learning to follow Professor Quigley's verbal instructions helps teach your child to follow directions. This is a vital skill that helps with success in school.

Adaptive Leveling

The Letter Factory Game adapts to the skill level of each player. If your child has difficulty answering questions, Professor Quigley offers hints and gives more simplified questions in the next round. The game also uses skills your child already has—such as color/colour identification—to build new skills such as letter identification and phonemic awareness. Because the game responds to individual skill level, children at different skill levels can play together and do equally well, allowing all players to succeed and build reading confidence.